

Docket No.: CHA920030017US1 (IBMC-0072)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Amitabh et al.

Conf. No.: 9419

Serial No.: 10/630,392

Art Unit: 3628

Filed: 7/30/2003

Examiner: Robinson Boyce, Akiba K

Title: CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM
WITH COMPLIANCE TRACKING CAPABILITIES

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

As requested in the Notice of Allowance for this case, attached please find **5** pages of formal drawings for the above referenced application. Applicants note that these formal drawings were previously submitted in this case on March 29, 2004, and were stamped as received by the Office. If these drawings have not been previously reviewed and approved by the Office, Applicants request that the drawings be reviewed now so that this case can proceed to issuance.

Respectfully submitted,

/Meghan Q. Toner/
Meghan Q. Toner
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Dated: May 4, 2011

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